



<u>Hjelpesenter</u> > <u>Samfunnet</u> > <u>Feature Request</u> > <u>Send email to Teams as well as individuals</u> Send email to Teams as well as individuals Collecting Feedback

- JG Jason Gillan
- Forum Navn': #Feature Request

Would be a nice feature to be able to email specific teams rather than just the agent team or specific agents on triggers. For example I want an email to get sent to everyone in the 'Management' team when the Urgency hits 10. See attached screenshot.