



<u>Hjelpesenter</u> > <u>Samfunnet</u> > <u>Feature Request</u> > <u>Restrict agent permissions to</u>

<u>Knowledgebase (KB)</u>

Restrict agent permissions to Knowledgebase (KB) Collecting Feedback

- James Warner
- Forum Navn': #Feature Request

We would love the ability to restrict agent side permissions for KB articles (ie: some agents cannot see/access some articles) Kommentar (1) Matthew Rowell

3 år siden

Yes, we need this as well as some of the KB articles we would publish include information that is not privy to all agents.