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## **Replicating criteria settings in the ticket form layouts for quicker form creation**

### **Collecting Feedback**

- MF Matias Fernandez
- **Forum Navn':** #Feature Request

When a criteria is applied to a field in the agent form, it would save a lot of time if there was an option to copy this and apply it to the user form.

Having to repeat this for both the agent and the user for every field can take a lot of time.