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More filter options for text box custom fields Collecting Feedback

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- **Forum Navn':** #Feature Request

If we create a custom field with field type Single-line Text Box or Multi-line Text Box.

Field Type	Single-line Text Box
Enabled	<input type="checkbox"/> Enable this field
Title *	<input type="text" value="Detail Topik"/>
Alias	<input type="text" value="detail-topik"/>

Field Type	Multi-line Text Box
Enabled	<input type="checkbox"/> Enable this field
Title *	Summary Permintaan
Alias	summary-permintaan
Description	Ringkasan permintaan dari user

The content of this field is free text, just like the content of **Subject** field.

When we create a Filter, for **Subject** field there is four option: **contains**, **does not contain**, **is**, **is not**

The screenshot shows a 'New Filter' dialog box. The title is 'custom field filter'. Under 'Criteria', there is a search bar with 'Ticket is active'. Below that, a criterion is defined for the 'Subject' field. A dropdown menu is open, showing four options: 'contains', 'does not contain', 'is', and 'is not'. The 'does not contain' option is currently selected.

But, for a custom field with type is Single-line Text Box or Multi-line Text Box, we just have two options: **is** and **is not**.

The screenshot shows a 'New Filter' dialog box. The title is 'custom field filter'. Under 'Criteria', there is a search bar with 'Ticket is active'. Below that, two criteria are defined. The first is for the 'Subject' field with the operator 'contains' and the value 'password'. The second is for the 'Detail Topik' field. A dropdown menu is open, showing two options: 'is' and 'is not'. The 'is' option is currently selected.

Could we add the option: **contains** and **does not contain** when we make a filter using a custom field with type: single-line and multi-line text box.