



<u>Hjelpesenter</u> > <u>Samfunnet</u> > <u>Feature Request</u> > <u>More conversation in linked tickets created</u> More conversation in linked tickets created Collecting Feedback

- Geraldine Menard
- Forum Navn': #Feature Request

It would be very useful to be able to create a linked ticket including not only the first user message, but also a selection of message from both agent and user (same as in splitting messages in a new ticket).