



## <u>Hjelpesenter</u> > <u>Samfunnet</u> > <u>Feature Request</u> > <u>@mention a team</u>

@mention a team Collecting Feedback

- E Errol
- Forum Navn': #Feature Request

Is it possible to @mention a team in a note? Example we have two people in the finance team. So far we were mentioning each one individually. Can we do @finance, so they both get the mention?

Kommentar (1)

## CB Clint Broadhead

6 år siden

When filling out a note it would be extremely useful for the support team to @ mention an entire team to better elicit a response.

For example there is an issue with the website. The support team (HelpDesk) can @ mention the web site team (WebGroup) with @WebGroup which will subsequently ping every member of that team.