



[Hjelpesenter](#) > [Samfunnet](#) > [Feature Request](#) > [Mass Actions based on a common parent ticket](#)

Mass Actions based on a common parent ticket Report

- KG Kim Gilmour
- **Forum Navn':** #Feature Request

We currently group tickets reporting the same or similar problems by linking them all under a parent ticket describing the underlying problem. It would help our efficiency to have functionality that enables us to perform a mass action based on a common parent ticket so we can reply to all users/add relevant update notes/ change status/ etc on those related tickets.

We have a workaround in place, but it requires a few more steps than is ideal.

Kommentar (1)

DP **David Palmquist**

2 år siden

We are looking for the same functionality!