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## Lock icon in condensed ticket list view Finished

- JM Jason McGrath
- **Forum Navn':** #Feature Request

Add the ability to see when tickets are locked in the condensed ticket view:

Subject	User	Department	Agent	Agent Team	
<input type="checkbox"/> #170: Placeman indiguteren et mille saucip	Denise Ruchhoeber	Sales	John Doe	No Team	<a href="#">Pending Agent 1</a>
<input type="checkbox"/> #171: Cerebrat et done	Alan Zumbado	Regulation and Control of Magical Creatures > Control	John Doe	No Team	<a href="#">Pending Agent 1</a>
<input type="checkbox"/> #172: Mulla unde sed	Mered Quader	Regulation and Control of Magical Creatures > Regulation	John Doe	No Team	<a href="#">Pending Agent 1</a>
<input type="checkbox"/> #173: Sequi qui qui est	Daniela Quision	Sales	John Doe	No Team	<a href="#">Pending Agent 1</a>
<input type="checkbox"/> #174: Praesentibus hendit et velit enim	Savanna Swift	Regulation and Control of Magical Creatures > Regulation	John Doe	Level 1	<a href="#">Pending Agent 1</a>
<input type="checkbox"/> #175: Tenetur, nulla...? Nam non dierumque independit	Jan Kool	Regulation and Control of Magical Creatures > Control	John Doe	Support	<a href="#">Pending Agent 1</a>
<input type="checkbox"/> #176: Fugiat impeditur vero ripellit sodas iudicabit	Alexandra Thiel	Support	John Doe	Support	<a href="#">Pending Agent 1</a>
<input type="checkbox"/> #177: Sed est accoridationem quoniam	Isak Hiebert	Regulation and Control of Magical Creatures > Regulation	John Doe	Support	<a href="#">Pending Agent 1</a>
<input type="checkbox"/> #178: Ut qui voluptatem	Dorion Ponce	Widgets	John Doe	Level 2	<a href="#">Pending Agent 1</a>
<input type="checkbox"/> #179: Nemo in sedit nisi when oler lobortis back vero et tenet	Marvin Doe	Sales	John Doe	No Team	<a href="#">Pending Agent 1</a>
<input type="checkbox"/> #180: Mulla tempore pellendus quis tempore	Helenie Cluckibank	Regulation and Control of Magical Creatures > Control	John Doe	Support	<a href="#">Pending Agent 1</a>
<input type="checkbox"/> #181: VERY short remarks, and one thought & com	Joe Kool	Support	John Doe	No Team	<a href="#">Pending Agent 1</a>
<input type="checkbox"/> #182: Semper sequitur et modk voluptatem vitae	Wayne Carroll	Sales	John Doe	Level 1	<a href="#">Pending Agent 1</a>
<input type="checkbox"/> #183: Aenean non suscipit blandit in. On, sit ipsum, met	Jan Kool	Widgets	John Doe	Support	<a href="#">Pending Agent 1</a>
<input type="checkbox"/> #184: Ut sed dilerempage haurit sed	Coleman Knox	Sales	John Doe	No Team	<a href="#">Pending Agent 1</a>
<input type="checkbox"/> #185: Luctusum molestias temporibus et libero	Margot Mousard	Sales	John Doe	No Team	<a href="#">Pending Agent 1</a>

## Kommentar (1)

**Lara Proud**  
2 år siden

Hi Jason, this change has been implemented, now when a ticket is locked it can be seen in any of the ticket views including the table view, making it much easier to know which tickets are locked by other agents from a quick glance!