



Hjelpesenter > Samfunnet > Feature Request > Lock icon in condensed ticket list view

Lock icon in condensed ticket list view Finished

- Jason McGrath
- Forum Navn': #Feature Request

Add the ability to see when tickets are locked in the condensed ticket view:

0 selected					5
Subject	User	Department	Agent	Agent Team	
979 Pressimus voluptation id nulla suncipit	Banka Randhdothr	Sales	John Doe	No Team	Awaring Agent 10
#100 Detenti ol pas.	Altas Zorrann	Regulation and Control of Magical Creatures > Control	John Doe	No Team	Availing Agent (3)
W14 Mmm unde sint.	Martel Keebler	Regulation and Control of Magical Creatures > Regulation	John Doe	No Team	Availing Agent 1
R223 Sequi quo qui est	Demaris Quitzon	Selvs	John Doe	No Team	Awarting Agent 1
Kaza Phassedum tendur sit volt annt.	Salvador Swift	Regulation and Control of Magical Creatures > Regulation	John Doe	Level 1	Awarting Agent 1
3000 Twinkle, twinkle-" Have the Dormouse independity.	Joe Kool	Regulation and Control of Magical Creatures > Control	John Doe	Support	Awarting Agent 1
KOME Facere asperiences were repetiat solutia cupidizata.	Alexandrine Thiel	Support	John Doe	Support	Awating Agent 6
#559 Sed est exercitationem quaanat.	Isec Hilpert	Regulation and Control of Magical Creatures > Regulation	John Doe	Support	Awaiting Agent 15
and Ut quo vokplaten	Denton Pace	Widgets	John Doe	Lovel 2	Awaiting Agent 4
Bits I have to beet time when she losised back once or twice.	Mana Ger	Selvs	John Doe	No Teem	Availing Agent 4
If the additional state of the additional state o	Horace Cruiclishank	Regulation and Control of Magical Greatures > Control	John Doe	Support	Availing Agent 3
Bit2 VERY shot remarks, and sho thought it over.	Joe Kool	Support	John Doe	No Teem	Availing Agent [3
 IEXX7: Beater septente ut modi voluptates vitae. 	Wayne Carroll	Sales	John Doe	Lovel 1	Availing Agent 2
addition And the moral of that is-"Oh, "Is love, that	Joe Kool	Widgets	John Doe	Support	Awaiting Agent 2
If set dolorempa have set.	Coleman Koss	Sales	John Doe	No Teem	Awaiting Agent 1
IO18 Laborum molestiae temparitus et libero.	Margot Mosciela	Sales	John Doe	No Teem	Awaiting Agent 1

Kommentar (1)

Lara Proud

1 år siden

Hi Jason, this change has been implemented, now when a ticket is locked it can be seen in any of the ticket views including the table view, making it much easier to know which tickets are locked by other agents from a quick glance!