



[Hjelpesenter](#) > [Samfunnet](#) > [Feature Request](#) > [Increase Chat Permission Options](#)

Increase Chat Permission Options Collecting Feedback

- L L
- **Forum Navn':** #Feature Request

On this part, can you please put an option that would disallow chat agents from changing chat assignments, departments, etc?

Properties | Permissions | Departments

	Tickets	People	Chat	Publish	Profile	Others	Toggle All
Can use chat							<input checked="" type="checkbox"/>
Can view old chat transcripts							<input checked="" type="checkbox"/>
Can view unassigned chats							<input checked="" type="checkbox"/>
Can view chats assigned to others							<input checked="" type="checkbox"/>
Can create new chat labels							<input type="checkbox"/>
Can delete chat transcripts							<input type="checkbox"/>

Chat results can easily be manipulated since manually unassigned chats are not counted