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## Be able to mark an email as important Report

- JM John Monkhouse
- **Forum Navn':** #Feature Request

Hello,

We would really like to be able to mark an outgoing email as important.

### Kommentar (1)

AM **Albert Mora**

1 år siden

We made a trigger that gives outgoing replys that have the custom agent field "urgent" toggled in them a label saying Important! and sending the mail to user changing de importance header to high. This way any outlook that gets the message gets the red exclamation mark.