



## <u>Hjelpesenter</u> > <u>Samfunnet</u> > <u>Feature Request</u> > <u>Adding CCs to tickets when creating them</u> <u>using the API</u>

Adding CCs to tickets when creating them using the API Collecting Feedback

- Alexandru Filipov
- Forum Navn': #Feature Request

When opening tickets into Deskpro using the API it would be great if we could also add CCs to the tickets. This is extremely useful when you open tickets received via email with several recipients that need to be part of the ticket conversation.