



<u>Hjelpesenter</u> > <u>Samfunnet</u> > <u>Feature Request</u> > <u>Add agent-forwarded messages to ticket</u> <u>through tag</u>

Add agent-forwarded messages to ticket through tag Collecting Feedback

- Tom Schoen
- Forum Navn': #Feature Request

I would like the ability to forward mails as an agent and then add a mail tag like #addto:<Ticket ID> and have the forwarded mail added as a response to the existing ticket.