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2022-08-30 - Lara Proud - Reacties (0) - Product (Admin)

This new 'Everyone' Permissions toggle, will allow you to define Agent permissions on a global level when installing and updating your Deskpro apps.

JIRA				
1.0.13	View Jira issues lin users	ked with Deskpro	tickets to streamline	communication with
	tion Settings	Permissions	Developers	

Enabling permissions for all of your Agents will ensure that the app is available for everyone as soon as it's ready for use.

But you can still specify permissions for certain groups of Agents in the helpdesk if you prefer. E.g., if only one department needs access to an app, you can leave this toggle disabled and simply provide access to that one department.