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Integrate your Xero account with Deskpro

2023-02-21 - Lara Proud - [Reacties \(0\)](#) - [Product \(Admin\)](#)

We are thrilled to announce the release of our latest Deskpro app, [Xero](#). This integration offers seamless connectivity between your Xero contacts and Deskpro users, providing your agents with access to relevant information related to the contacts in Xero from the helpdesk.

With this integration, agents can view key information about your contact's invoices and bills, as well as any notes that have been added to their Xero profile. The best part is, they can do this all without leaving their Deskpro interface. This enhanced visibility empowers agents to respond to user inquiries more efficiently and with full context.

The screenshot displays the Deskpro Xero app interface. On the left, a contact profile for 'Example Solutions Inc' is shown, including the primary person 'Sarah Peterson' and email 'sarah@example.io'. Below this, a list of invoices and bills is visible. The first invoice, 'IV-0003', is 'Paid' and has a reference of 458485668, due on 17 Feb, 2023 for £3,000.00. The second invoice, 'CN-0004', is 'Authorized' and has a reference of 458485775, due on 12 Jan, 2023 for £50,000.00. A bill, 'CI-0008', is 'Awaiting Payment' and has a reference of 458485554. On the right, a detailed view of invoice 'IV-0003' is shown, listing 'Tech Equipment' with a quantity of 2, a 5% discount, and 20% tax, totaling 1,500.00 GBP. The subtotal is 3,000.00 GBP, with a total VAT of 600.00 GBP, resulting in a total of 3,600.00 GBP. The payment amount is 3,600.00 GBP, and the amount due is 3,600.00 GBP. The invoice is addressed to Sarah Peterson and is marked as 'Paid'.

With the Deskpro Xero app, you can streamline your helpdesk operations and boost your agents' productivity. We can't wait to see how it transforms your workflow.

We're continuously working on building new features that will enhance the Deskpro Xero app's capabilities. In the coming weeks, you can expect to see additional functionality, including the ability to view more details about contacts, invoices, bills, purchase orders, payments, and notes.