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We have released version 2023.0.3 of the Legacy version of Deskpro. This post will summarize the details of the change below.

New Feature

□ We have added support for the Agent Last Active Date so that it is taken into account when displaying the Agent Last Seen property, this will give a more accurate reflection of the latest activity for Agents on the helpdesk (SC 117565).

For details of the previous Deskpro release, see <u>Deskpro 2023.0.2</u>.