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2014-03-05 - Chris Padfield - Reacties (0) - Deskpro Releases

We are pleased to announce a new release of the DeskPRO helpdesk platform, build #317.

The following is an automatically generated list of changes in this release:

• NEW The ticket list in the agent interface has been completely redone

If you are using the cloud version of DeskPRO, your account will have already been updated or will be updated within the next 24-48 hours.

If you are using DeskPRO download, you can update your installation from the admin interface.