

## Deskpro 2018.1.2 Release

2018-06-01 - Colin Dunn - Reacties (0) - Release Announcements

We're delighted to announce the release of Deskpro 2018.1.2

Deskpro 2018.1.2 includes the updates, improvements, and bug fixes listed below:

### **General fixes and improvements:**

- DP-1750 Issue modifying and creating new email accounts on the cloud
- DP-1779 Recent activity stream at the top of agent taskbar not loading
- DP-1771 API V2: PUT not a permitted header in calls to custom chat fields
- DP-1769 API V2: GET /tickets hanging
- DP-1762 TicketAttachment#message' error message for incoming email containing certain hotlinked image content
- DP-1761 Agent interface intermittently hanging upon initial loading
- DP-1760 Cannot clear error log from within UI, returns permissions error
- DP-1701 Snippets add extra line break when being inserted
- DP-1642 Multiple improvements to the initial agent and admin interface loading times
- DP-1601 New control over maximum CC's per ticket now set in Admin > Tickets > Settings
- DP-1212 Additional and unwanted line breaks in ticket emails addressed
- DP-1191 "Find another agent now" button does not work for end users in widget after an ended chat

### **Fixes and improvements to [V2 Reports](#):**

- DP-1773 Intermittent errors in browser, cannot create dashboards
- DP-1759 Spelling mistake in the error message given when trying to save an invalid query in stat builder
- DP-1754 Give administrators full access to override all view/edit permissions on all stats/reports
- DP-1722 GUI - Reset order and current page text info in table based stats overlap
- DP-1179 Update dashboard in real time when permissions are changed

**Thanks for reading**

If you are using Deskpro Cloud, this we will be releasing this update shortly to you.

If you are using Deskpro On-Premise, you can update your helpdesk to the latest version from your Admin Interface.