



[Kennisbank](#) > [Developer & Reporting](#) > [Deskpro Apps](#) > [JIRA "400: Bad Request oauth\\_problem=timestamp\\_refused" error](#)

## **JIRA "400: Bad Request oauth\_problem=timestamp\_refused" error**

Ben Henley - 2017-11-08 - [Reacties \(0\)](#) - [Deskpro Apps](#)

### **Question:**

During the process of installing the Deskpro JIRA app, I get an error like this:

```
JIRA responded with error:400: Bad
Request oauth_problem=timestamp_refused&oauth_acceptable_timestamps=1449602521162-14496
03121162
```

### **Answer:**

This problem happens because the time on the server that runs Deskpro is wrong. Make sure the server time is set accurately.