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JIRA "400: Bad Request oauth_problem=timestamp_refused" error

Ben Henley - 2017-11-08 - [Reactions \(0\)](#) - [Deskpro Apps](#)

Question:

During the process of installing the Deskpro JIRA app, I get an error like this:

```
JIRA responded with error:400: Bad
Requestoauth_problem=timestamp_refused&oauth_acceptable_timestamps=1449602521162-14496
03121162
```

Answer:

This problem happens because the time on the server that runs Deskpro is wrong. Make sure the server time is set accurately.