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How do I only display the Help Center Welcome Message to User's who are logged in?

Lara Proud - 2025-09-05 - [Reactions \(0\)](#) - [Admin](#)

If you only want your Help Center's Welcome Message to display to Users who are logged in, you can edit this by adding an **if** statement to the Homepage Template.

Go to **Admin > Help Center > Help Center Design** and open **Edit Home Page** in the page layout and design section.

On line 14, you'll see the sub-template for the Welcome Box:

```
1 [Extends: Theme::layout.html.twig]
2
3 {% block page_content %}
4   <div class="dp-po">
5     <main id="main" tabindex="-1" class="dp-po-main dp-po-homepage">
6       <div class="container">
7
8         {% block content_header %}
9           {% if theme_option('theme_options') is null or theme_option('theme_options', {}).show_section_navigation %}
10             <h2 class="sr-only">Tableau de bord</h2>
11             [Theme:Portal:nav_buttons_big.html.twig]
12           {% endif %}
13
14           [Theme:Portal:welcome-box.html.twig]
15         {% endblock content_header %}
16
17         {% if can_use_news() %}
18           <div class="dp-po-homepage-news">
19             <div class="row">
20               <div class="col-sm-6">
```

You'll need to wrap this section in an if statement.

Add this before the sub-template:

```
{% if 2 in app.user.getUsergroupIds() %}
```

And this after:

```
{% endif %}
```

Note

Usergroup ID 2 is the Registered Usergroup so this statement is instructing the system to only serve this content to logged-in users.

So it looks like the below:

```

1 Extends: Theme::layout.html.twig
2
3 {% block page_content %}
4   <div class="dp-po">
5     <main id="main" tabindex="-1" class="dp-po-main dp-po-homepage">
6       <div class="container">
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8         {% block content_header %}
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10            <h2 class="sr-only">Tableau de bord</h2>
11            Theme:Portal:nav_buttons_big.html.twig
12          {% endif %}
13
14          {% if 2 in app.user.getUsergroupIds() %}
15
16            Theme:Portal:welcome-box.html.twig
17
18          {% endif %}
19        {% endblock content_header %}
20
21        {% if can_use_news() %}
22          <div class="dp-po-homepage-news">
23            <div class="row">
24              <div class="col-sm-6">

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- [Change Help Center Welcome Message based on Usergroup](#)