

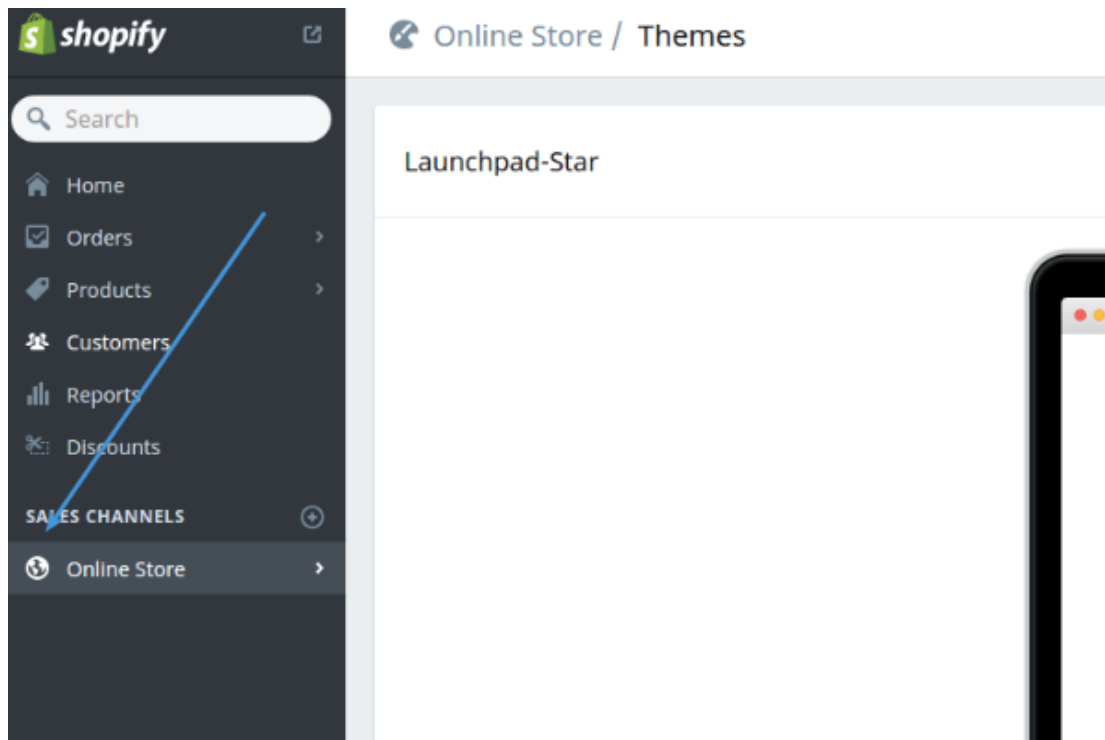


[Kennisbank](#) > [Using Deskpro](#) > [Admin](#) > [How do I install the chat widget in Shopify?](#)

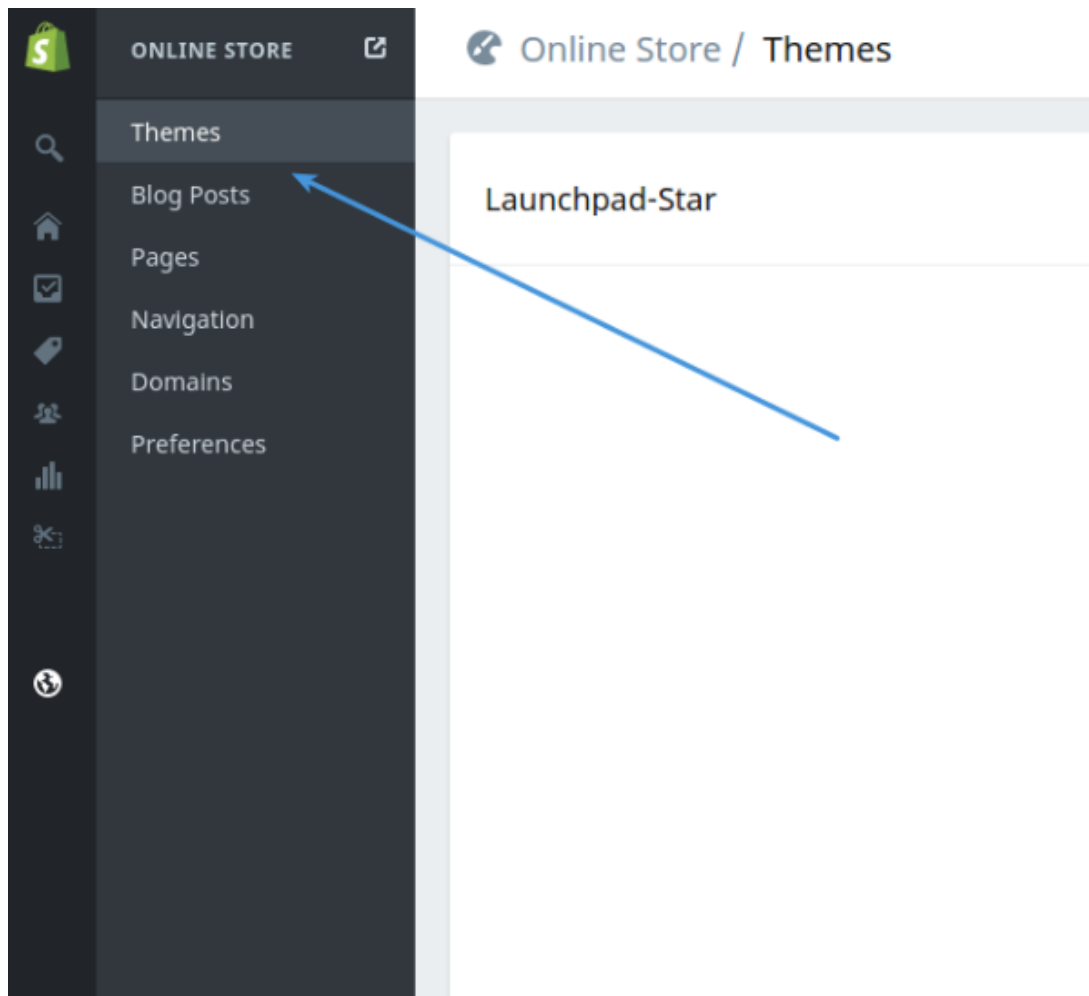
How do I install the chat widget in Shopify?

Lauren Cumming - 2025-08-13 - [Reacties \(0\)](#) - [Admin](#)

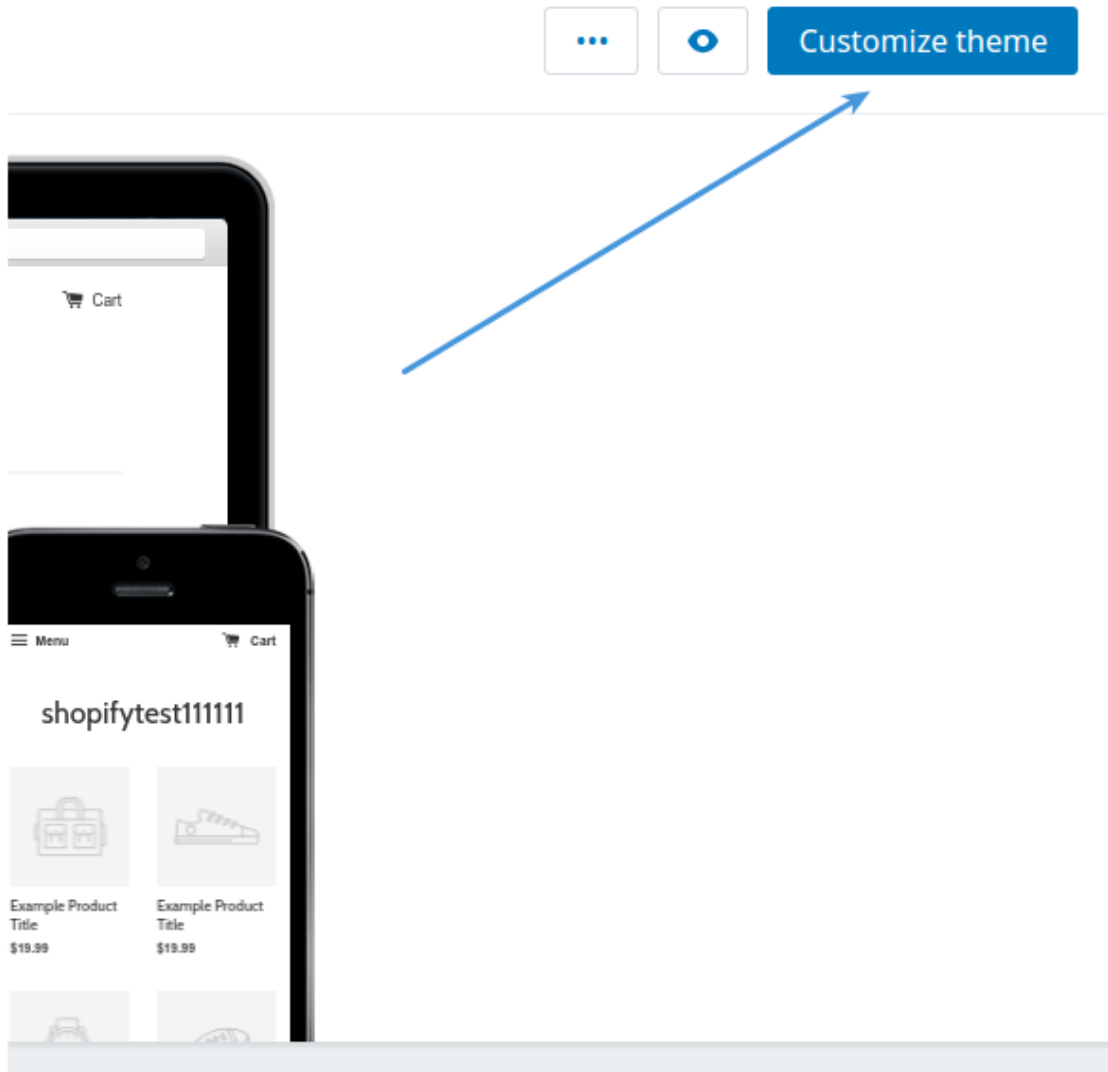
1. Login to your Shopify account.
2. Proceed to the Shopify admin interface
3. Find "**Online Store**" in the left hand side navigation menu. Click this.



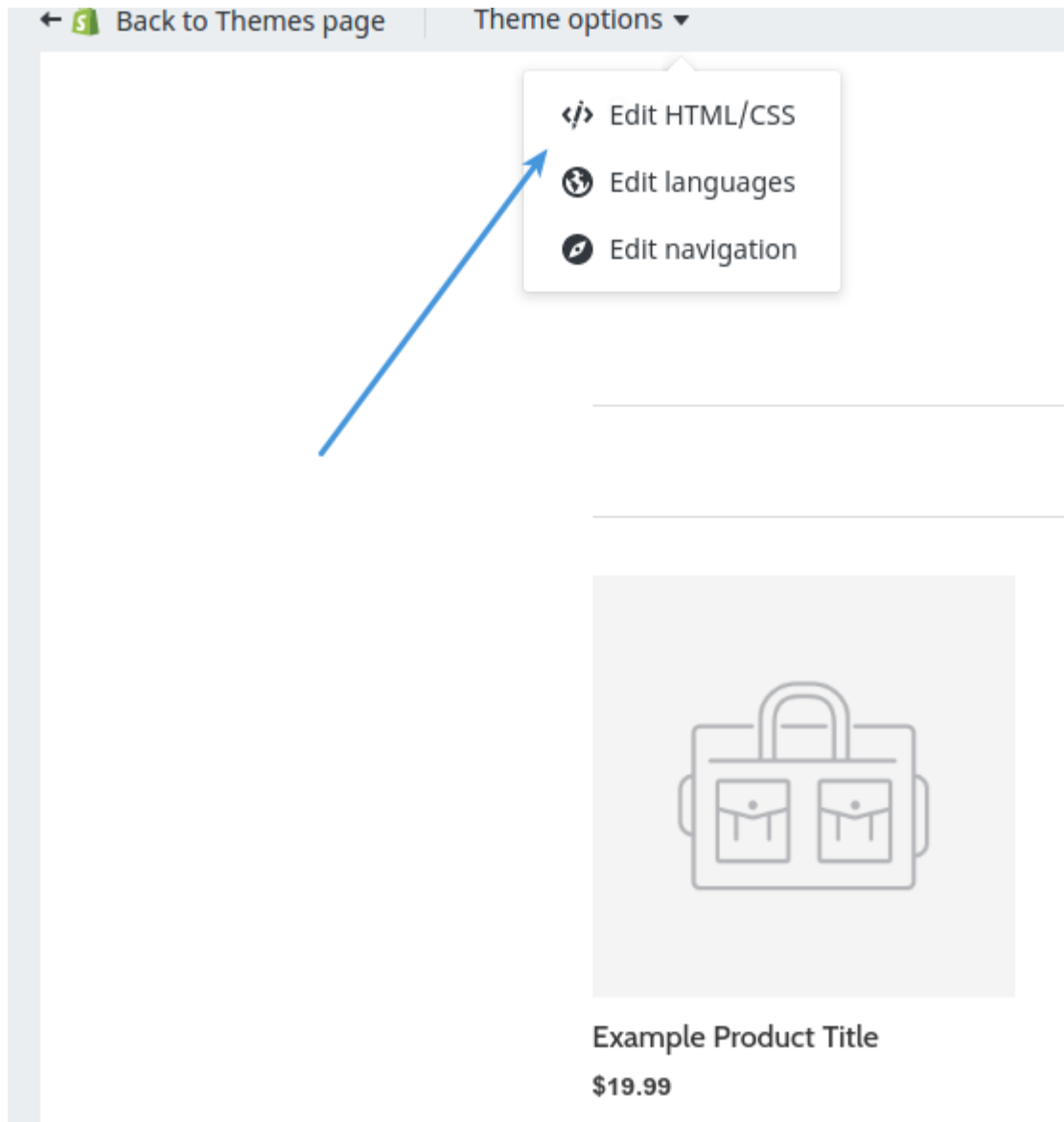
4. Select "**Themes**" from the menu.



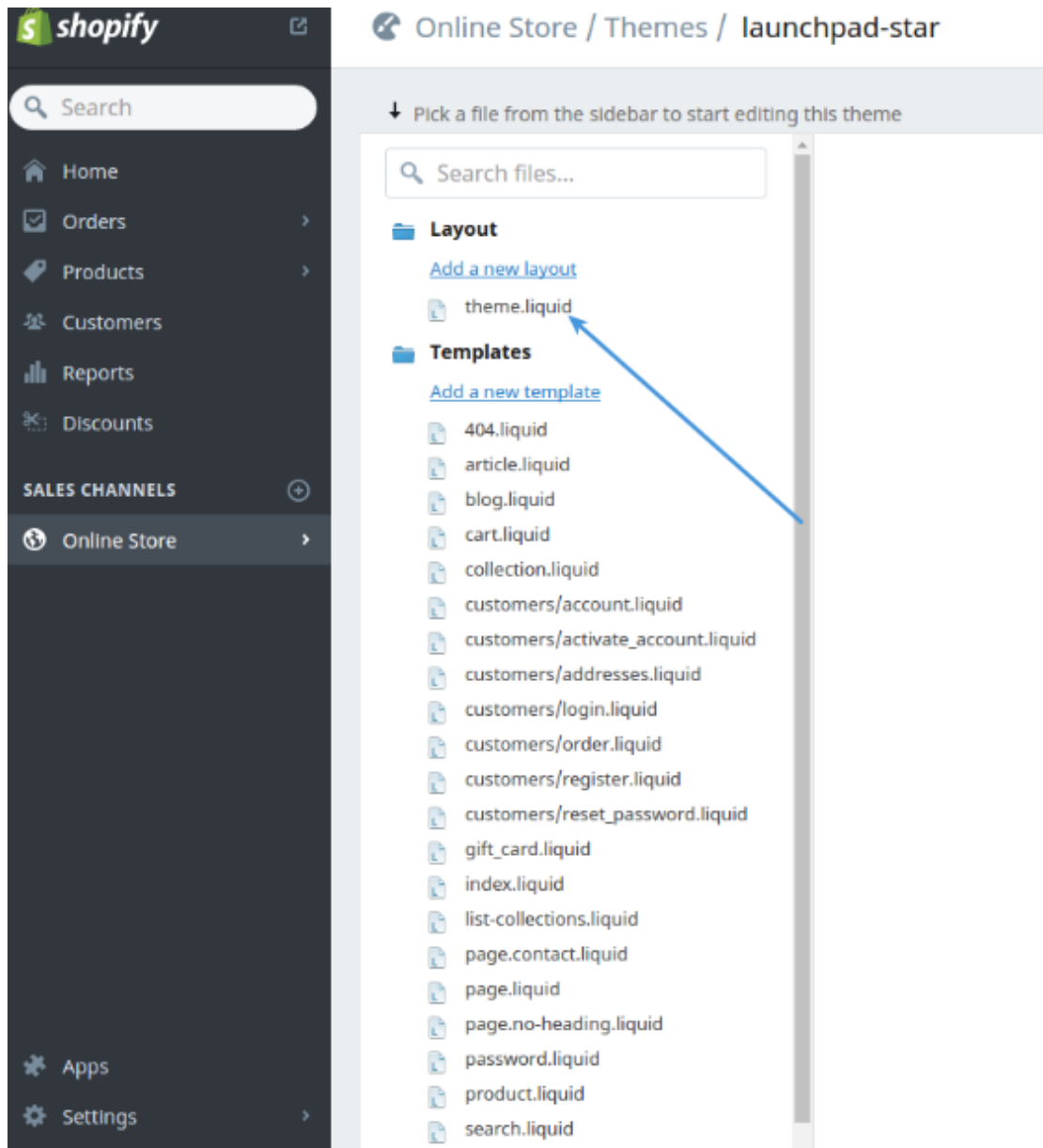
5. Click the **"Customize Theme"** button.





6. Use the "**Edit HTML/CSS**" menu option.



7. In the filesystem tree find the "**Layout**" directory and select your layout.



8. Copy the code snippet from Deskpro under **Admin > Chat > Site Widget & Chat**.

 **Add widget & chat to your site**
Get instructions and help on how to add the widget to your website 

Embed code

```
<!--DESKPRO_WIDGET_LOADER::BEGIN--><script type="text/javascript">window.DESKPRO_WID
```

9. Paste this before "**</head>**"