

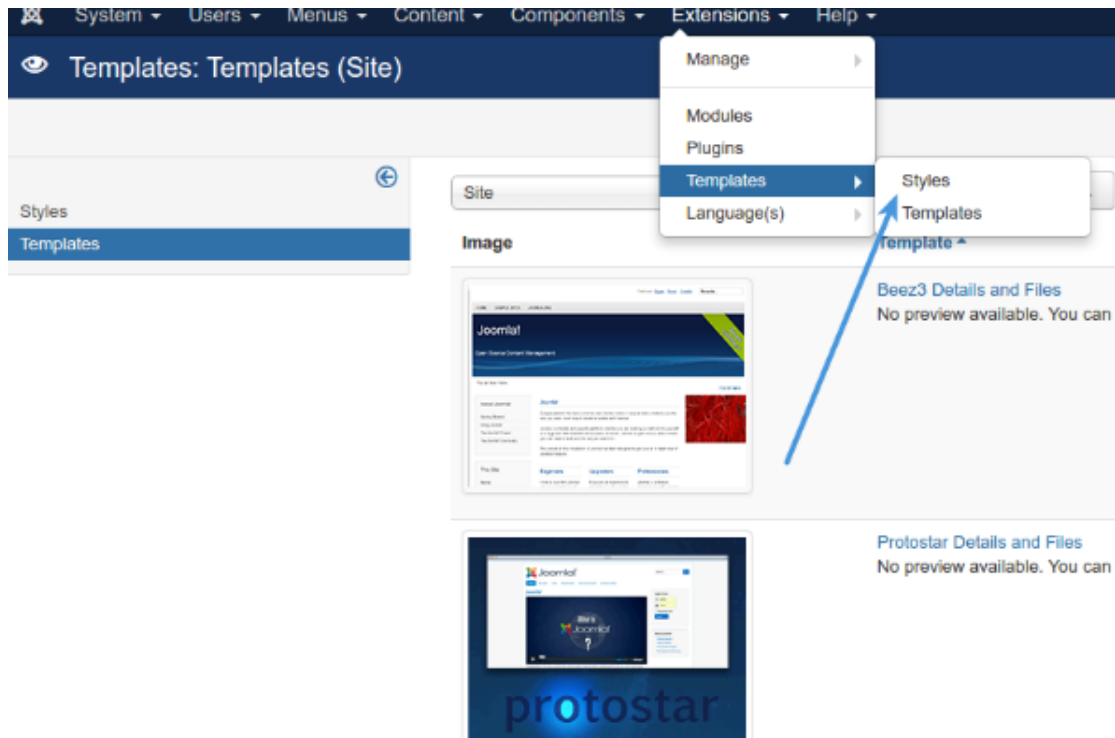


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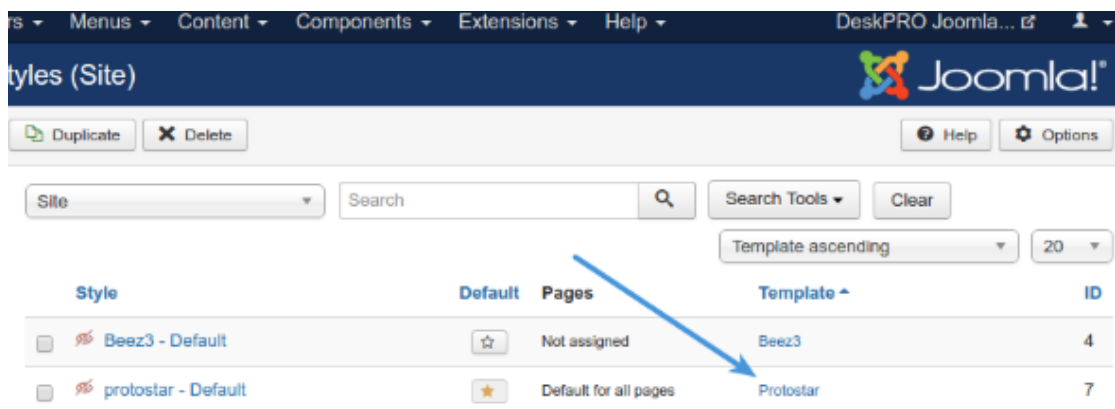
How do I install the chat widget in Joomla?

Lauren Cumming - 2023-08-16 - [Reacties \(0\)](#) - [Using Deskpro](#)

1. Login to your Joomla account as an administrator.
2. Select "**Extensions**" > "**Templates**" > "**Styles**" from the dropdown menu at the top of the page.



3. Select your needed template e.g pick "**Default for all pages**" template, and click on its template name.



4. Copy the chat widget code from Deskpro under **Admin** > **Chat** > **Site Widget & Chat**.



Add widget & chat to your site

Get instructions and help on how to add the widget to your website



Embed code

```
<!--DESKPRO_WIDGET_LOADER::BEGIN--><script type="text/javascript">window.DESKPRO_WID
```

COPY

Manually installing the widget

Install widget in a CMS

5. From your template select "**index.php**" from the file tree and find closing `</head>` tag. Paste the chat widget code here.

The screenshot shows a CMS interface for editing a template. At the top, there's a header "Templates: Customise" with buttons for "Save", "Save & Close", "Copy Template", "Template Preview", and "Manage Folders". Below this are tabs for "Editor", "Create Overrides", and "Template Description". A banner indicates "Editing file '/index.php' in template 'protostar'".

On the left, a file tree shows folders like "css", "html", "images", "img", "js", "language", "less" and files like "component.php", "error.php", "index.php", "offline.php", "templateDetails.xml", "template_preview.png", and "temolate thumbnail.png". A blue arrow points from "index.php" in the file tree to the code editor.

The code editor shows PHP code with line numbers 128 to 147. A blue arrow points to line 131, which contains the closing `</head>` tag. The code includes a `<body>` tag with various attributes and a `<div class="body">` tag containing a `<div class="header">` tag.

A tooltip at the top right of the code editor says "Press F10 to toggle Full Screen editing."