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How do I install the chat widget in Drupal?

Lauren Cumming - 2023-08-16 - [Reacties \(0\)](#) - [Using Deskpro](#)

1. Login into your Drupal account as an administrator.

2. Open the '**Manage**' menu.



3. Then click on the '**Structure**' section.



4. Now you need to create a custom block with the widget code. Select '**Block Layout**' from the menu.



5. Now click on the '**Custom block library**' tab and hit "**Add custom block**".



6. Type a description such as "DeskproWidget" into the new block. Then switch the text format to "**Full HTML**" and start editing the source by clicking "**Source**".



7. Copy and paste the chat widget code from Deskpro under **Admin > Chat > Site Widget & Chat**.



8. Copy and paste this into the Body in Drupal and press Save.

9. Go back to "**Block Layout**" and click the "**Place Block**" button, on the row titled '**Header**'.



10. Filter the blocks by the description you typed earlier and click "**Place Block**" under 'Operations'. This will embed the chat widget on your site.

