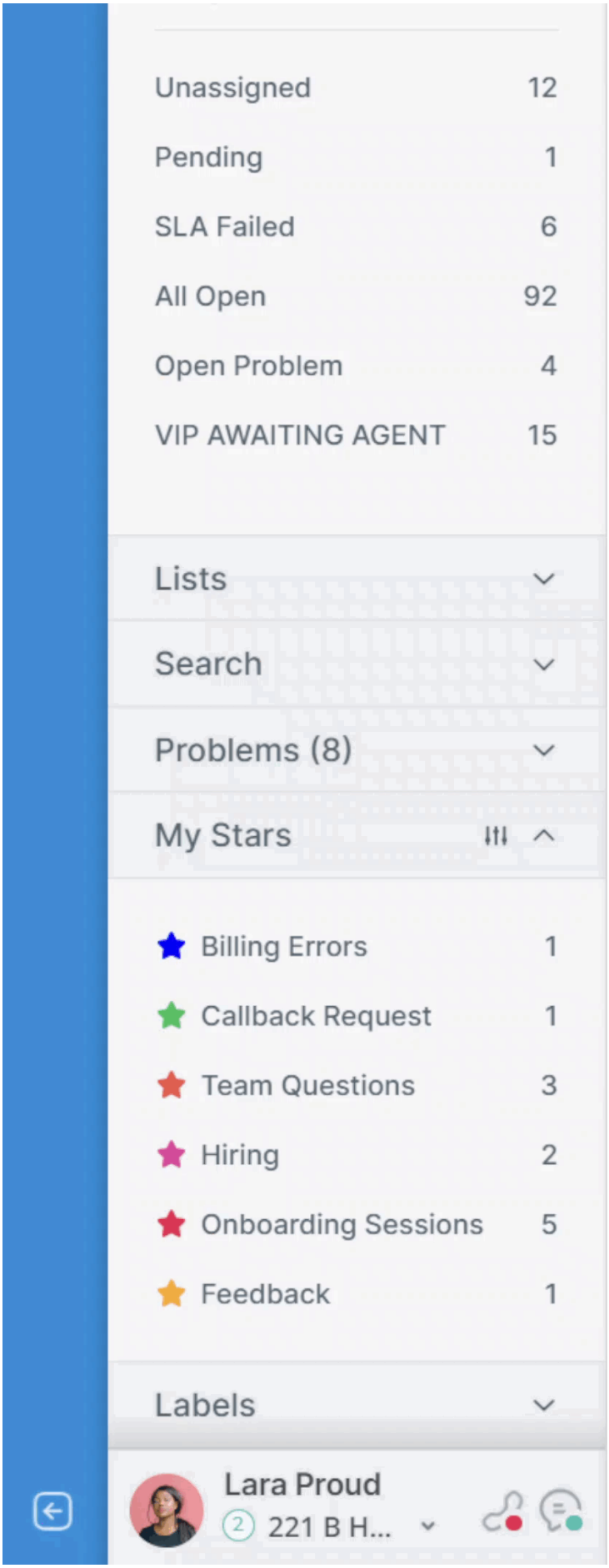
Can I collapse the Navigation Panel?

Lara Proud - 2023-08-24 - Reacties (0) - Agent

The Navigation Panel is where you can filter items you're dealing with across the Deskpro interface, whether that's Tickets, Users, Organizations, Help Center, Tasks, or Reports.

You can adjust your view of the interface by collapsing the Navigation Panel using the arrow in the bottom left-hand corner of the interface:


Unassigned 12
Pending 1
SLA Failed 6
All Open 92
Open Problem 4
VIP AWAITING AGENT 15
Lists
Search
Problems (8)
My Stars
Billing Errors 1
Callback Request 1
Team Questions 3
Hiring 2
Onboarding Sessions 5
Feedback 1
Labels
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Collapsing the panel gives you increased visibility over the interface if you want fewer distractions, or are working on a smaller screen.

The Deskpro interface is extremely flexible and customizable. There are numerous other ways to adjust your interface to fit your preference, learn more in Getting to Know your Deskpro Workspace.

- Tags
- Interface
- Interface Flexibility

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- Getting to Know your Deskpro Workspace