



 $\underline{\text{Hulpcentrum}} > \underline{\text{Gemeenschap}} > \underline{\text{Feature Request}} > \underline{\text{Would like more settings on ticket archiving}}$ 

## Would like more settings on ticket archiving Collecting Feedback

• SF Simon Frost

• Naam forum: #Feature Request

Is it possible to have some more settings on ticket archiving? We have perpetual tickets for in-house actions that need to stay Resolved and not be Archived with everything else. We have these in a particular Category, but I suppose something like the attached could make sense