



 $\underline{\text{Hulpcentrum}} > \underline{\text{Gemeenschap}} > \underline{\text{Feature Request}} > \underline{\text{View what tickets agents have open}}.$

View what tickets agents have open. Finished

• Katie Jackson

• Naam forum: #Feature Request

A way for admin users to monitor agent activity and see what tickets they are currently working on. Preferably from the ticket queue for ease of viewing.