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User Fields in Chat Collecting Feedback

• G Gunner

• Naam forum: #Feature Request

 $Link \ User/Org \ (CRM) \ fields \ with \ live \ chat \ forms. \ The \ same \ way, \ in \ a \ ticket \ form \ you \ are \ able \ to \ drag \ in \ user \ or \ organisational \ fields - the \ same \ feature \ would \ be \ useful \ to \ apply \ to \ the \ custom \ pre-chat \ forms.$