



<u>Hulpcentrum</u> > <u>Gemeenschap</u> > <u>Feature Request</u> > <u>User chat</u>: <u>Automatic greeting when</u> <u>agent is assigned a chat</u>

User chat: Automatic greeting when agent is assigned a chat Finished

- Christopher Nadeau
- Naam forum: #Feature Request

Add the ability to automatically send a greeting once an agent is assigned a chat. For example, it might say "hello" and then ask the user to describe their issue.