Deskpro

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Trigger for automated response emails dependant on attachment of message e.g. Outlook meeting requests Collecting Feedback

- Simon Frost
- **Naam forum:** #Feature Request

Some of our clients send Outlook meeting requests (.ica attachments) to our Deskpro instance rather than to the actual person the meeting is with. It would be good to be able to choose attachment types in the Criteria and have an action to send an email back saying"Please send the meeting request to the actual person".