



<u>Hulpcentrum</u> > <u>Gemeenschap</u> > <u>Feature Request</u> > <u>To have trigger criteria based on agent online/offline status</u>

To have trigger criteria based on agent online/offline status Collecting Feedback

- R Rafie
- Naam forum: #Feature Request

The ability for a trigger's criteria to be 'if assigned agent is <code><online> THEN....'</code>