



[Hulpcentrum](#) > [Gemeenschap](#) > [Feature Request](#) > [Slack App : Voice Integration](#)

Slack App : Voice Integration Report

- Zachery Woods
- **Naam forum:** #Feature Request

It would be a fantastic feature to update agent's slack status through deskpro when they accept a call.

Putting their icon as a phone, and adding notes/ticket ID into their status as a comment.

Agent controls for automatically setting DND in slack would also be a useful feature related to this.