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Show ticket Status in Notification Area Collecting Feedback

- Jeroen Geilman
- **Naam forum:** #Feature Request

I often get Agent Notifications in the browser about tickets that have been Resolved; this is not visible by just looking at the notification, however.

I suspect the Notifications are not updated after having been logged.

Would it be possible to add the Ticket Status to the Notification, and to update this in real time?