Deskpro

Round Robin Chat Assignment Finished

- Kyle Oliveira
- **Naam forum:** #Feature Request

We find that chat's are being missed and that if there was a round-robin chat function, we can hold specific agents accountable.

Reactie (1)

Benedict Sycamore

6 jaar geleden

Hi Kyle, we've just released a new feature for Deskpro enabling Round Robin Chat Assignment. https://support.deskpro.com/cy_GB/news/posts/chat-round-robin We hope you find this new feature useful, and thank you for your feedback.