



<u>Hulpcentrum</u> > <u>Gemeenschap</u> > <u>Feature Request</u> > <u>Restrict knowledgebase categories</u> <u>queried when submitting tickets</u>

Restrict knowledgebase categories queried when submitting tickets Collecting Feedback

Francis

• Naam forum: #Feature Request

When using embedded forms / popups on websites it should be possible to restrict the knowledgebase categories that are queried when users submit tickets. That way only articles relevant to the website / area of the site are shown.