



<u>Hulpcentrum</u> > <u>Gemeenschap</u> > <u>Feature Request</u> > <u>Request input from team or specific agent</u>

Request input from team or specific agent Finished

• DP Dave Pigliavento

• Naam forum: #Feature Request

We frequently need to request input from other teams or team members on a specific ticket. Ideally this would be done without changing ownership of the existing ticket or without creating another ticket. Currently we just email outside of deskpro requesting input for a ticket with number x. It would be great to have a request input notification within the deskpro interface.