



<u>Hulpcentrum</u> > <u>Gemeenschap</u> > <u>Feature Request</u> > <u>Plain Text Email from Ticket Replies</u> Plain Text Email from Ticket Replies Collecting Feedback

• Erik Ecker

• Naam forum: #Feature Request

I would like an easy way to switch outgoing email fomats between HTML and plain text (ideally a check box in the agent reply area on the ticket).