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## Personalise chat ringtone for agents Collecting Feedback

- AN An Nguyen
- **Naam forum:** #Feature Request

The ability to personalise the ringtone for incoming chat alerts

### Reacties (4)

#### GM Gabriel Muscat Mills

4 jaar geleden

Yes, please. This feature is needed. I've already had some of my colleagues saying that the current ringtone is very annoying.

#### J Jelena

2 jaar geleden

Me and my colleagues agree. The current ringtone is extremely disturbing and stressful. Please change this, thanks!

#### AB Ante Bustruc

2 jaar geleden

Yes, please change that, into something less shocking or personalized

#### AB Ante Bustruc

2 jaar geleden

Yes, I agree with the comments. We need something less shocking or personalized