Need more ticket metadata when clicking on customer Collecting Feedback

- MB Marcus Bell
- **Naam forum:** #Feature Request

If I have a ticket open and I want to get a quick sense of the recent tickets that an account has opened, I click on the company name in the ticket header. It then presents me with the following page, and I click "Tickets". However, the dates are not included, nor is there the ability to add various metadata columns. If this is intended to be a quick view of tickets, then at least the ticket creation date should be present. I would be good as well to make this column configurable like the rest of the DeskPro interface.

Thx,
Marcus