



 $\frac{Hulpcentrum}{Semeenschap} > \frac{Feature\ Request}{Semeenschap} > \frac{Mass\ Action\ Forwarding\ to\ a\ person\ that\ isnt\ an\ agent\ on\ the\ system}{Semeenschap}$

Mass Action Forwarding to a person that isnt an agent on the system Collecting Feedback

• H Hershey

• Naam forum: #Feature Request

We would like the ability to Mass forward tickets that are identified by the subject that they should be forwarded to a particular person that is not an agent on the system.