



[Hulpcentrum](#) > [Gemeenschap](#) > [Feature Request](#) > [Make time registration as duty field mandatory for agent](#)

Make time registration as duty field mandatory for agent Collecting Feedback

- Angelika Buchegger
- **Naam forum:** #Feature Request

We need an option if the agent closes a ticket with an answer or a note that the time registration must be confirmed mandatorily (or perhaps deleted).