



<u>Hulpcentrum</u> > <u>Gemeenschap</u> > <u>Feature Request</u> > <u>Make time registration as duty field mandatory for agent</u>

## Make time registration as duty field mandatory for agent Collecting Feedback

- AB Angelika Buchegger
- Naam forum: #Feature Request

We need an option if the agent closes a ticket with an answer or a note that the time registration must be confirmed mandatorily (or perhaps deleted).