



[Hulpcentrum](#) > [Gemeenschap](#) > [Feature Request](#) > [Lock icon in condensed ticket list view](#)

Lock icon in condensed ticket list view Finished

- JM Jason McGrath
- **Naam forum:** #Feature Request

Add the ability to see when tickets are locked in the condensed ticket view:

Subject	User	Department	Agent	Agent Team
<input type="checkbox"/> #176 Placeman indigastern et mille saucip	Daniel Ruchholz	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #182 Contact in issue	Alan Zamboni	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #174 Missa unde sed	Mered Quatler	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #123 Sequi qui quae	Daniela Quatler	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #124 Placemam benia et vult amul	Savako Swift	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	Level 1
<input type="checkbox"/> #125 Tenuis, nulla...? Nam qui dicituram independit	Jan Kool	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #126 Fatale augustinus vero hupilla subita supradite	Alexandra Thiel	Support	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #128 Sed est accenditionem quare	Jan-Hilbert	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #134 Ut qui voluization	Daniel Pook	Widgets	<input type="checkbox"/> John Doe	Level 2
<input type="checkbox"/> #163 I want to lock this when the ticket lock view is open	Markus Die	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #175 Milla tempore perferendo qua tempore	Helenie Cluckbank	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #162 VERY short remarks, and she thought it was	Joe Kool	Support	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #167 Bessie sequere et modk volupaten vltas	Wayne Carroll	Sales	<input type="checkbox"/> John Doe	Level 1
<input type="checkbox"/> #168 And the world of that in 'Oh, the way that	Jan Kool	Widgets	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #173 Ut sed dicituram hupilla sed	Coleman Knox	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #178 Laturum morderum temporibus et illo	Margot Moorosi	Sales	<input type="checkbox"/> John Doe	No Team

Reactie (1)

Lara Proud

2 jaar geleden

Hi Jason, this change has been implemented, now when a ticket is locked it can be seen in any of the ticket views including the table view, making it much easier to know which tickets are locked by other agents from a quick glance!