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Lock icon in condensed ticket list view Finished

- Jason McGrath
- **Naam forum:** #Feature Request

Add the ability to see when tickets are locked in the condensed ticket view:

Subject	User	Department	Agent	Agent Team	
<input type="checkbox"/> #1521: Phosphorus vulgatum et nulla vulgatum	Dariusz Fuchszabady	Sales	<input type="checkbox"/> John Doe	No Team	Waiting Agent: 0
<input type="checkbox"/> #1522: Olerum et ipsa	Anna Zornano	Regulation and Control of Malignant Creatures > Control	<input type="checkbox"/> John Doe	No Team	Waiting Agent: 0
<input type="checkbox"/> #1523: Olerum nulla nisi	Marcel Kuchler	Regulation and Control of Malignant Creatures > Regulation	<input type="checkbox"/> John Doe	No Team	Waiting Agent: 0
<input type="checkbox"/> #1524: Regum qui qui nisi	Daniela Quatro	Sales	<input type="checkbox"/> John Doe	No Team	Waiting Agent: 0
<input type="checkbox"/> #1525: Phosphorus fender ut null nisi	Stanislav Swift	Regulation and Control of Malignant Creatures > Regulation	<input type="checkbox"/> John Doe	Level 1	Waiting Agent: 0
<input type="checkbox"/> #1526: Tenebris, tenebris -> Hanc the Dommus indignus	Joe Klot	Regulation and Control of Malignant Creatures > Control	<input type="checkbox"/> John Doe	Support	Waiting Agent: 0
<input type="checkbox"/> #1528: Fames equumque vero equum vulgatum vulgatum	Alexandra Thiel	Support	<input type="checkbox"/> John Doe	Support	Waiting Agent: 0
<input type="checkbox"/> #1528: Sed ut vulgatumque equum	Paul Hupert	Regulation and Control of Malignant Creatures > Regulation	<input type="checkbox"/> John Doe	Support	Waiting Agent: 0
<input type="checkbox"/> #1530: Ut qui vulgatum	Dorian Price	Wizards	<input type="checkbox"/> John Doe	Level 2	Waiting Agent: 0
<input type="checkbox"/> #1532: I have to lead him when she looked back once or twice	Maria Cui	Sales	<input type="checkbox"/> John Doe	No Team	Waiting Agent: 0
<input type="checkbox"/> #1533: Mollis tempus pellentesque qui tempus	Henric Crickelwerk	Regulation and Control of Malignant Creatures > Control	<input type="checkbox"/> John Doe	Support	Waiting Agent: 0
<input type="checkbox"/> #1537: VEHV about remarks, and one thought I was	Joe Klot	Support	<input type="checkbox"/> John Doe	No Team	Waiting Agent: 0
<input type="checkbox"/> #1537: Blandit expedit et nunc vulgatum ut	Wayne Carroll	Sales	<input type="checkbox"/> John Doe	Level 1	Waiting Agent: 0
<input type="checkbox"/> #1538: And the most of that is "OK, No less, that	Joe Klot	Wizards	<input type="checkbox"/> John Doe	Support	Waiting Agent: 0
<input type="checkbox"/> #1538: Ut non vulgatumque fames sed	Corinna Koss	Sales	<input type="checkbox"/> John Doe	No Team	Waiting Agent: 0
<input type="checkbox"/> #1538: Laborem molendin tempore et item	Margot Moscov	Sales	<input type="checkbox"/> John Doe	No Team	Waiting Agent: 0

Reactie (1)

Lara Proud

5 maanden geleden

Hi Jason, this change has been implemented, now when a ticket is locked it can be seen in any of the ticket views including the table view, making it much easier to know which tickets are locked by other agents from a quick glance!