



<u>Hulpcentrum</u> > <u>Gemeenschap</u> > <u>Feature Request</u> > <u>JIRA integration - carry over text</u>

JIRA integration - carry over text Collecting Feedback

• M Massimo

• Naam forum: #Feature Request

Need to be able to carry over the ticket's description when 'pushing' a ticket in JIRA via the plug-in. At the moment I have to copy/paste the ticket description from deskpro to jira manually, which is not ideal

Reacties (2)

MW Michael W.

8 jaar geleden

I second that. Not only the ticket description, but all previous notes and replies too. the jira description field allows rich text, so that could be neatly formatted.

BA Brandon C Allen

5 maanden geleden

This would be useful for my company as well