



<u>Hulpcentrum</u> > <u>Gemeenschap</u> > <u>Feature Request</u> > <u>Initial Response notification from user to</u> agent

Initial Response notification from user to agent Collecting Feedback

• Chad

• Naam forum: #Feature Request

I'd like the ability to have the executives to receive an email stating that an email has been acknowledged, but only on the first response.