



 $\underline{Hulpcentrum} > \underline{Gemeenschap} > \underline{Feature\ Request} > \underline{Initial\ Response\ notification\ from\ user\ to\ agent}$

Initial Response notification from user to agent Collecting Feedback

- C Chad
- Naam forum: #Feature Request

I'd like the ability to have the executives to receive an email stating that an email has been acknowledged, but only on the first response.