Deskpro

Inconsistent Conditions Between Escalations and Triggers Collecting Feedback

- Quentin
- **Naam forum:** #Feature Request

Update Actions and Criteria for Escalations and Triggers, so the same options are available across the automations, and no longer limiting useful options.

Reactie (1)

Olu Owoyomi

4 jaar geleden

The Dates , During Business hours should be available under escalations as well.