



<u>Hulpcentrum</u> > <u>Gemeenschap</u> > <u>Feature Request</u> > <u>Inbound SMS/MMS from customers</u> wanting to open tickets

Inbound SMS/MMS from customers wanting to open tickets Collecting Feedback

Ed

• Naam forum: #Feature Request

With business text messaging growing, Deskpro should have the ability to natively handle inbound SMS/MMS messages similar to the web chat feature. While I think we can get this configured via API and/or Zapier, having this working with Twilio and ZipWhip would be smart.