



 $\underline{\text{Hulpcentrum}} > \underline{\text{Gemeenschap}} > \underline{\text{Feature Request}} > \underline{\text{Improve Ticket Deflection}}$

Improve Ticket Deflection Collecting Feedback

• TB Thorsten Breuer

• Naam forum: #Feature Request

Expand Ticket Deflection to include Guides as well as Knowledgebase articles.