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## **Have a setting to make it so agents must provide a label for tickets**

### **Collecting Feedback**

- M Mindaugas
- **Naam forum:** #Feature Request

Like with custom fields you can 'require agent to enter a value', we would like labels to also have that option. We would like to make it so that agents must attach a label for a ticket.

### **Reactie (1)**

**Javier Casares**

2 maanden geleden

Nice idea. I do foresee a use case for us with that feature.