



[Hulpcentrum](#) > [Gemeenschap](#) > [Feature Request](#) > [For agents to get notifications if their reply has bounced](#)

For agents to get notifications if their reply has bounced Collecting Feedback

- ZW Zachery Woods
- **Naam forum:** #Feature Request

Would like a way to an agent that their reply did not get delivered (eg. email/trigger), as well as an option for "read"/"open" tracking.