



[Hulpcentrum](#) > [Gemeenschap](#) > [Feature Request](#) > [End users can only see non-agent followers on tickets in portal](#)

End users can only see non-agent followers on tickets in portal Finished

- Paul Davies
- **Naam forum:** #Feature Request

It would be great if end-users can only see non-agent followers on tickets in the portal, rather than currently, where end users can see agent followers on tickets.

Reactie (1)

Lara Proud

1 jaar geleden

The behavior of Deskpro means End-users will only see non-agents that are CC'd on a ticket, Agent Followers will not be visible to an End-User from the Help Center. If an Agent's email address is added as a CC on a Ticket, they are automatically added as a Ticket Follower so will not be visible to the End-User.