



[Hulpcentrum](#) > [Gemeenschap](#) > [Feature Request](#) > [Email replies to notes show as replies, want to be notes](#)

Email replies to notes show as replies, want to be notes Collecting Feedback

- Tim
- **Naam forum:** #Feature Request

We are looking for a way to make it so when an agent email replies to a note, the agent's reply is a note as well, and a reply to an actual email message is added as an email reply.