



 $\underline{Hulpcentrum} > \underline{Gemeenschap} > \underline{Feature\ Request} > \underline{Default\ Option:\ Forward\ as\ a\ New\ Ticket}$

Default Option: Forward as a New Ticket Collecting Feedback

- ND Neil Davis
- Naam forum: #Feature Request

It would be useful to have the option to automatically set all forwarded tickets as "Forward as a New Ticket".